



## **Privacy Statement**

Netherlands Aerospace Group (NAG, we, us, our) is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience.

This Privacy Statement applies to the NAG website and governs data collection and usage. This Privacy Statement applies only to our online activities and is valid for visitors to our website and regarding information shared and/or collected there. This Statement does not apply to any information collected offline or via channels other than this website. By using the NAG website, you consent to the data practices described in this statement.

### **Information we may collect from you**

We may collect and process the following data about you:

You may give us information about you by filling in forms or relevant fields on our site or by corresponding with us by telephone, email or otherwise. This includes information you provide when you register to use our site, subscribe to any of our services, place an order, participate in one of our events, participate in social media functions, any promotion or survey through our site and/or when you report a problem with our site. The information you give us may include, without limitation, your name, address, email address and phone number (mobile or landline) date of birth and/or financial information. Export control information, such as your nationality, citizenship and country of residence, that allows us to determine your eligibility under export control regulations or to attend certain events and activities;

Information that you provide when applying for job vacancies advertised on our site including information contained in your curriculum vitae which you may submit to us.

### **What we do with the information we may collect from you**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- We may use your personal information to deliver services to you or carry out transactions you have requested.
- Internal record keeping.
- We may use the information to improve our services.
- We may periodically send promotional email about new services, events or other information which we think you may find interesting.
- From time to time, we may also use your information to contact you for market research purposes.
- We may use the information to customize the website according to your interests.
- We may provide your information to our third party partners for marketing or promotional purposes. We will never sell your information.
- We may use the personal information we collect in order to detect, prevent and respond to fraud, intellectual property infringement, violations of our terms and conditions, violations of law or other misuse of our site.

### **Disclosure of your information**

We may disclose your personal information to any member of our group.

We may disclose your personal information to third parties in the following circumstances:

- If you participate in one of our events, we may disclose your personal information to other delegates attending the same event, the organiser of the relevant event and/or the sponsor(s) of the relevant event. Further, the delegate list (containing personal information of all delegates of the relevant event) will be e-mailed to all of the event delegates (and, if

requested by them, the sponsors and/or organisers of the relevant event) prior to and/or after the relevant event, and will be handed to all delegates, sponsors and organisers on the day of or following the relevant event itself. The delegates list may provide the following information which you have provided to us at the time of registration for the event:

- Your name
  - The name of your business or the business which you work for
  - Your job title
  - Your contact telephone number
  - Your mobile phone number; and/or
  - Your e-mail address.
  - In some cases we need your passport data
- In connection with certain transactions, we may disclose some or all of your personal information to financial institutions, government entities, travel agencies and shipping companies or postal services involved in fulfillment of the transaction.

You hereby consent to us passing on your personal information in this way and acknowledge that the recipients of such information may use this information for these purposes.

### **The legal basis on which we process information**

Where required by law, we will ensure there is a legal basis for the processing of your personal information. In most cases the legal basis will be that:

- The processing is necessary for the performance of the services we provide to you.
- The processing is necessary to comply with our legal obligations, including compliance with applicable laws, regulations, governmental and quasi-governmental requests, or court orders.
- The processing is necessary to meet our legitimate interests, for example to develop and improve our Sites, products and/or services for the benefit of our customers.
- The processing is based on your consent to the processing of your personal information for one or more specified purposes (e.g. marketing).

### **Cross-Border Transfer of Personal Information**

NAG may transfer Personal Data to, or permits access to Personal Data from, countries outside the European Economic Area (EEA). These countries' data protection laws do not always offer the same level of protection for Personal Data as offered in the EEA. We will, in all circumstances, safeguard Personal Data as set out in this Privacy Statement.

### **Your rights**

If you are a resident of the EEA, the rights described below may apply to you. For other users, the rights that apply to you will depend on the laws of your country of residence.

You have the right to ask us not to process your personal data for marketing purposes. You can exercise your right to prevent such processing at any time by contacting us [info@nag.aero](mailto:info@nag.aero).

- Access: you may have the right to access, review and correct personal information.
- Object : you may be entitled to object to certain types of processing activities involving your personal information.
- Erasure : you may be entitled to request the erasure of your personal information.
- Data portability: you may be entitled to receive your personal information for your own purposes.
- Restriction : you may be entitled to request that we restrict our processing of your personal information.
- Consent: if you have provided your consent to the processing of your personal information, you may have the right to withdraw your consent at any time by contacting us using the contact details at the end of this Privacy Statement or, in the case of email marketing, by using the "unsubscribe" link in any of our marketing emails. This won't affect the lawfulness of any processing up to that point.

### **Links to Third Party Websites**

Our websites may contain links to other third party websites. If you follow a link to any of those third party websites, please note that they have their own privacy policies and that we do not accept any

responsibility or liability for their policies or processing of your personal information. Please check these policies before you submit any personal information to such third party websites.

### **Cookies**

On this site buttons are included to promote or share pages on social networks Facebook, Twitter and LinkedIn. These buttons are realized by code that is supplied by Facebook, Twitter and LinkedIn itself. This code places a cookie.

Read the privacy statement of Facebook, Twitter and LinkedIn (which can change regularly) to see what they do with your personal data that they process with this code

### **Security**

NAG has taken careful and appropriate measures to secure the systems. This is to prevent unauthorized access to the personal information or to the loss of personal information.

### **Changes to this Statement**

NAG will occasionally update this Privacy Statement to reflect member feedback. We encourage you to periodically review this Statement to be informed of how NAG is protecting your information.

### **Contact**

If you have any questions, concerns, or comments about our Privacy Statement you may contact us using the information below:

By e-mail: [info@nag.aero](mailto:info@nag.aero)

By phone: 0031881976100