



#### Who am I?



#### Lydia Kes

- Head of Education Aviation Maintenance since 2017.
- President of international Working Group "New Training Standards" of the EAMTC (European Aviation Maintenance Training Committee)
- Member of EASA HF CAG
   (EASA Human Factors Collaborative
   Analysts Group)

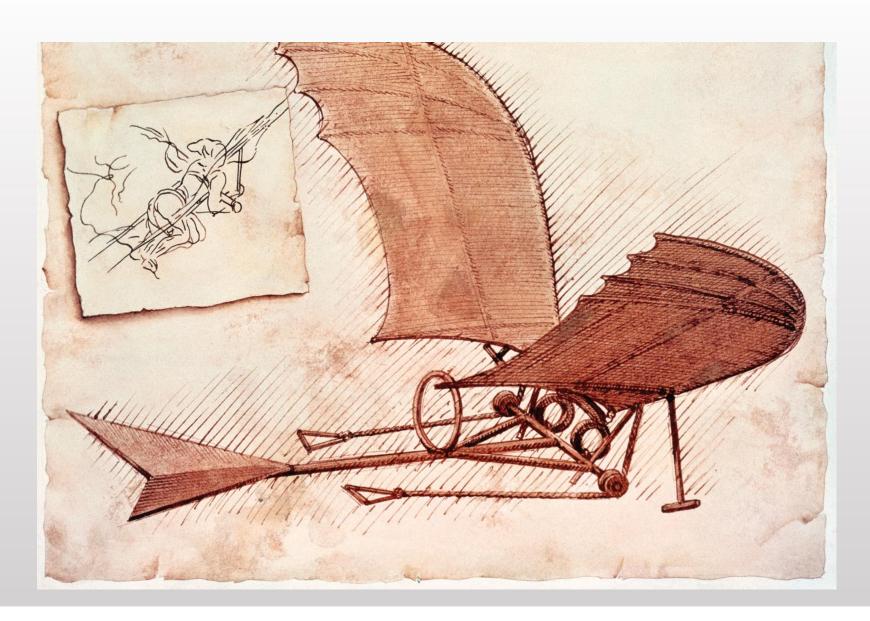
MSc. Neuropsychology



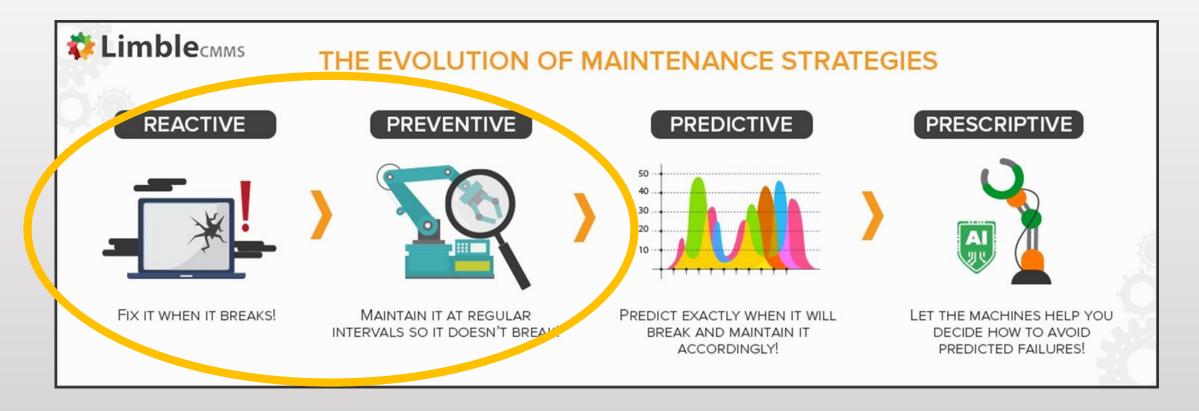
#### Inhoudsopgave

- 1. Where do we come from as an industry
- 2. What are we facing as in industry
- 3. New Training Standards: Competency Based Training



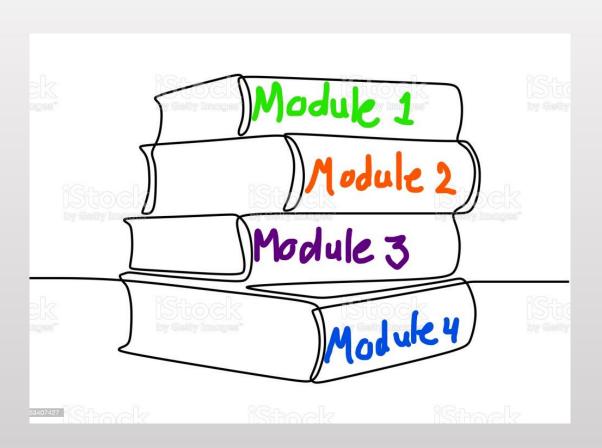






Predictive Maintenance (PdM): Implementation and Applications | by Bryan Christiansen | Medium

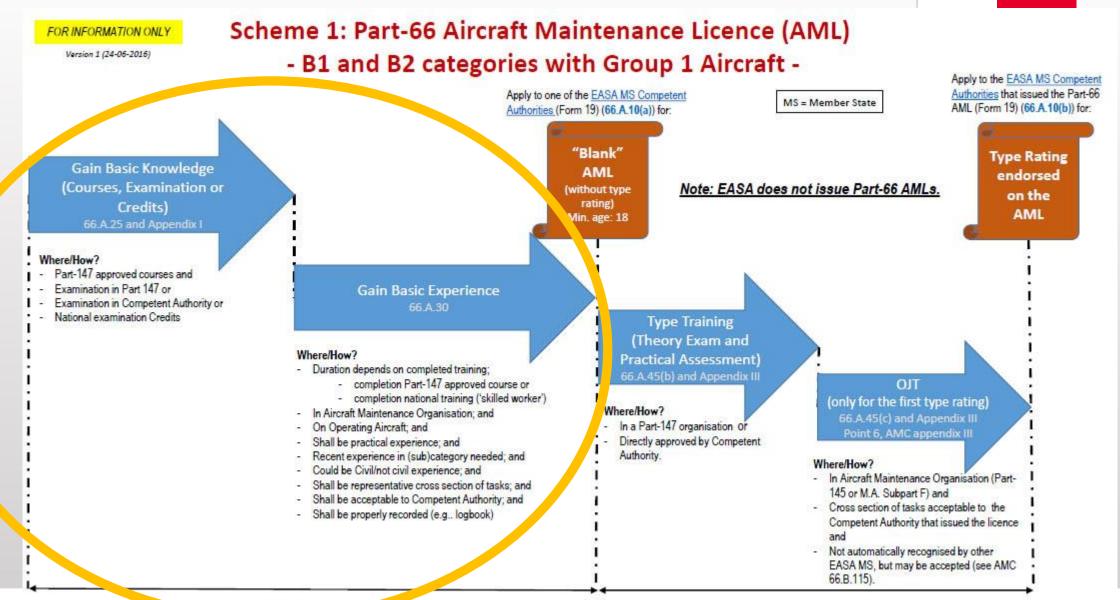




- Hours based training
- Quantified and standardized learning experiences
- Black-and-White approach
- Convenient for regulators
- Non-flexible for the aviation (training) industry
- From an educational point of view very debatable







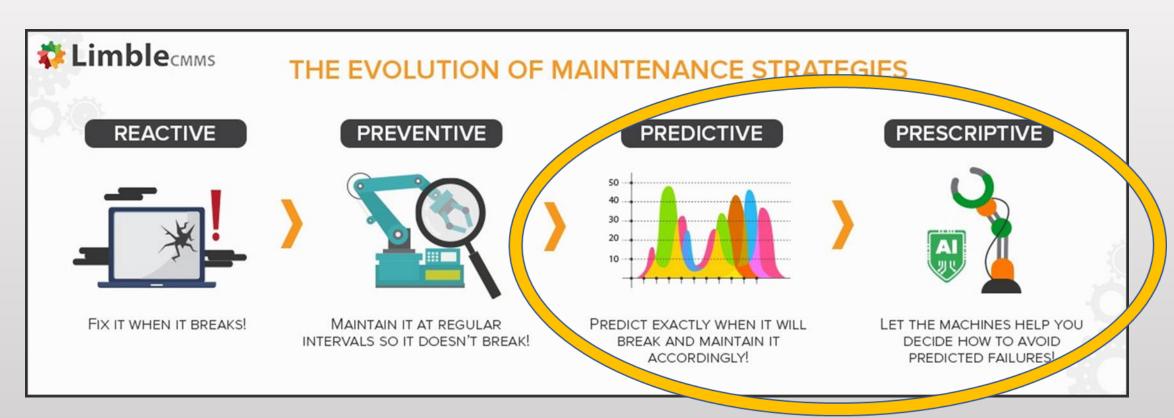




## 2. What are we facing?



#### 2. What are we facing?



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#### 2. What are we facing?

A demand of 739,000 Technicians coming up

Boeing New Personnel
Demand 2020 – 2039
(Pilot and Technician
Outlook 2020 – 2039,
Boeing)







#### The MRO Industry Challenge:

- Keep enough technicians skilled to service the large fleet of old aircrafts;
- Acquiring the knowledge and skills to maintain the new generation airplanes with advanced technology.



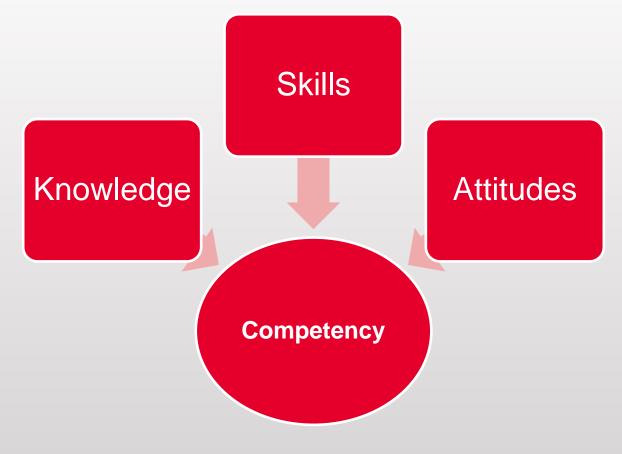




#### **Competency Based Training**

From frontal teaching to coaching





Competency can only be observed through behaviour and performance!



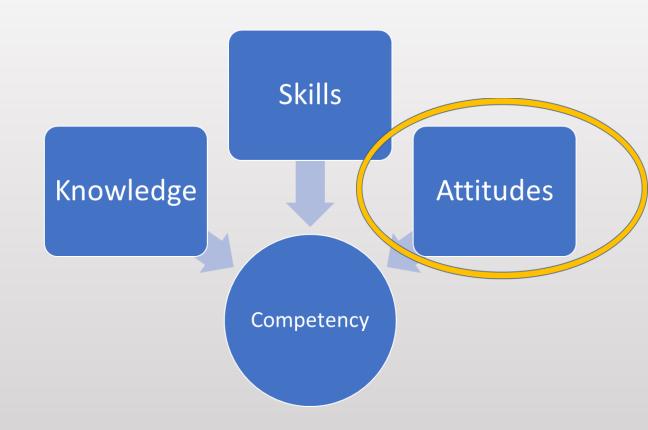
Attitudes / Knowledge Skills **Abilities** Psychomotor **Affective** Cognitive **Procedural Attitudinal** Conceptual (knowing (knowing (knowing) how to be) how)

- Focus on *whole-task* learning experiences
- Increase the complexity of the tasks during the training program
- Integration of knowledge, skills and attitudes to do justice to the complexity of real-world scenario's in MRO Aviation
- 'Soft Skills' & 'Hard Skills'



#### **Training Program PART-66 (B1) vs. Competencies**

- 1. Mathematics
- 2. Physics
- 3. Electrical Fundamentals
- 4. Electronic Fundamentals
- 5. Digital Techniques Electronic Instrument Systems
- 6. Materials and Hardware
- 7. Maintenance Practices
- 8. Basic Aerodynamics
- 9. Human Factors
- 10. Aviation Legislation
- 11. Turbine Aeroplane, Aerodynamics, Structures and Systems
- 15. Gas Turbine Engines
- 17. Propeller









This edition incorporates all amendments approved by the Council prior to 8 June 2020 and supersedes on 5 November 2020, all previous editions of Doc 9868.

INTERNATIONAL CIVIL AVIATION ORGANIZATION

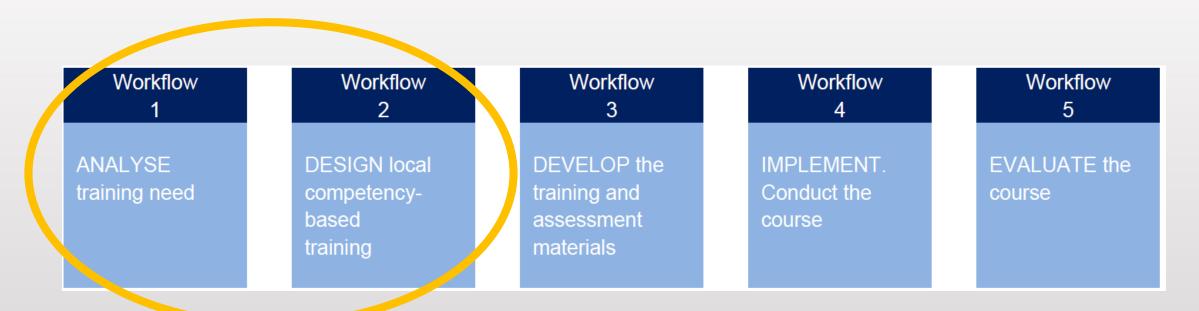
### ICAO Competency Framework for Aircraft Maintenance

- 1. Application of procedures
- 2. Work Management
- 3. Situational Awareness
- 4. Technical Expertise
- 5. System Thinking
- 6. Coordination and Handover
- 7. Risk Management
- 8. Teamwork
- 9. Problem Solving and Decision Making
- 10. Self-Management and Continuous Learning
- 11. Communication



Competency	Definition	Observable Behaviours (OB)
ICAO Competency 1:  APPLICATION OF PROCEDURES	Identifies and applies procedures following appropriate documents and applicable regulations, using the appropriate knowledge	<ul> <li>1.1 Identifies correct processes and procedures associated with a specific task</li> <li>1.2 Demonstrates proper use of documents.</li> <li>1.3 Applies system knowledge appropriately</li> <li>1.4 Demonstrates compliance with applicable regulations</li> <li>1.5 Documents work performed or accomplished correct</li> </ul>







Doc 10098
Manual on Aircraft Maintenance Personnel Competency-based Training And Assessment





- Shift from quantity to quality (the students and organizational needs are central, not the training hours)
- Recognition of new teaching technologies (VR / AR / E-Learning)
- Framework of generic skills that don't need to be demonstrated repeatedly within subsequent aircraft type ratings
- Ability to cross-train from other industries with complementary competencies
- Flexibility to anticipate faster on changing circumstances and technologies (Lifelong Learning)
- Cost reduction; prior learning and previously developed competencies count → expedites the training path of the learner (self-paced learning)



### Thank you for listening! Any Questions?



