



Continuous Improvement

Global CI Communication



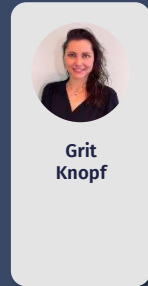
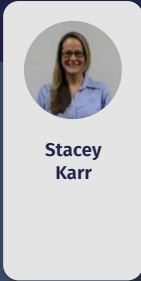
2023

Improving Quality Cluster

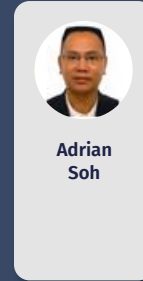
Global CI Support Teams



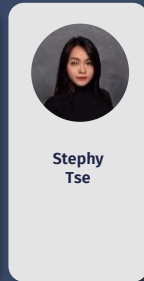
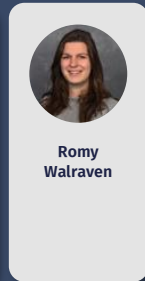
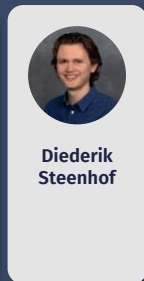
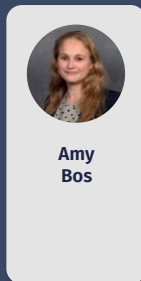
LaGrange



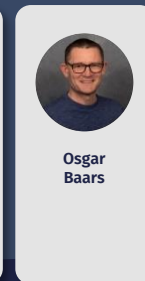
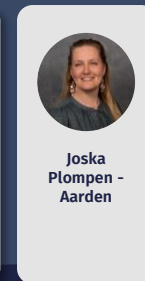
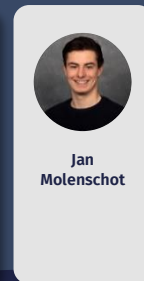
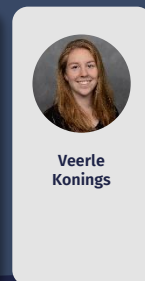
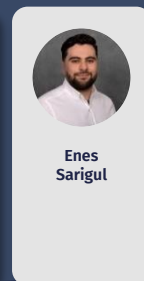
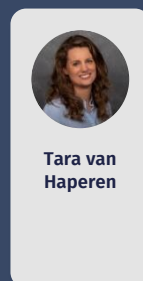
Singapore



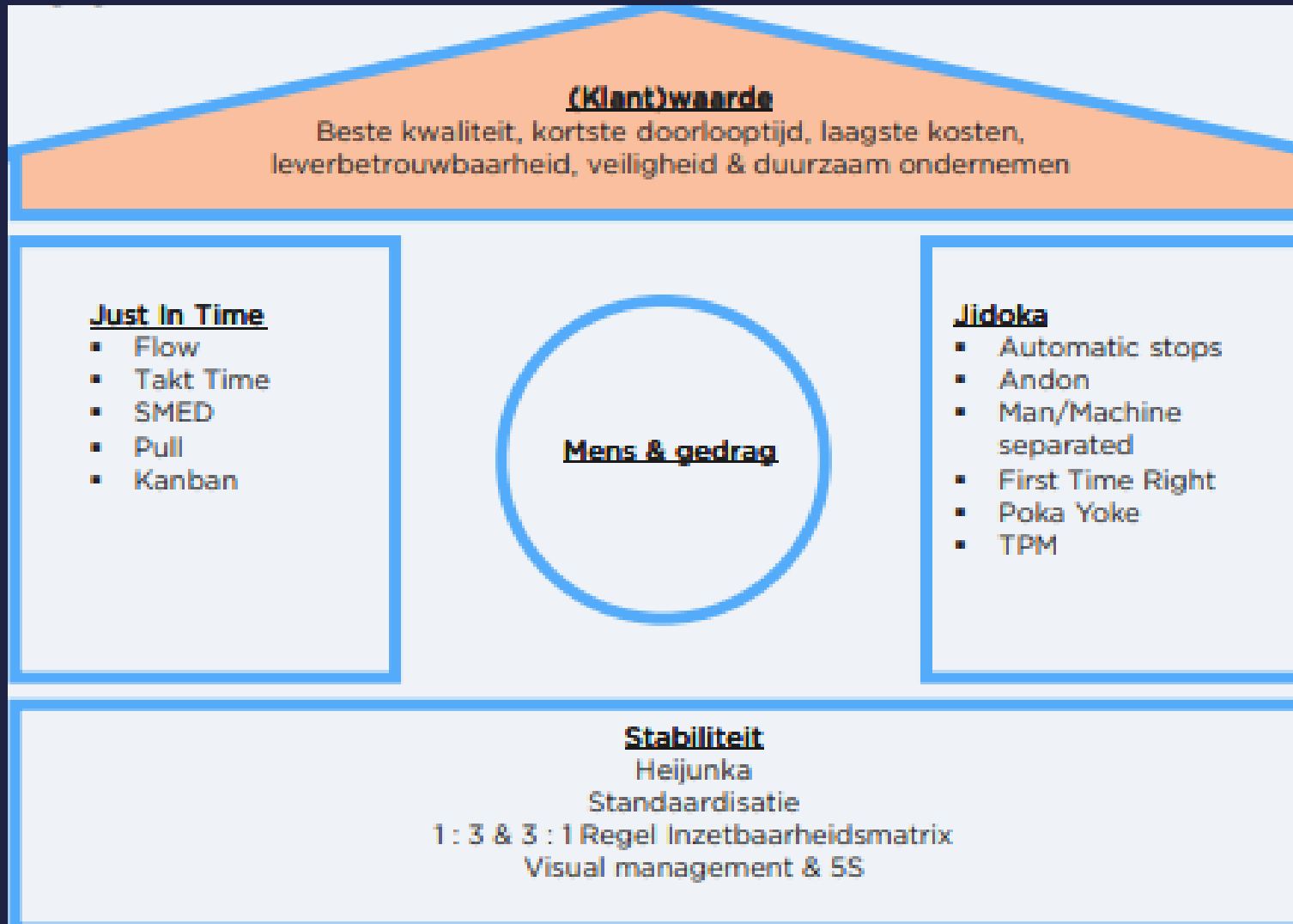
Hoofddorp / Schiphol



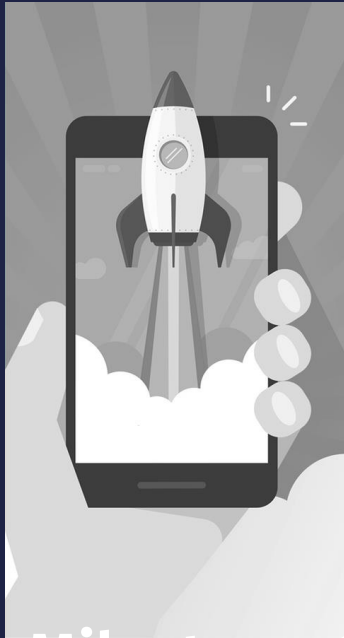
Woensdrecht



House of Lean



Global CI Program Milestones 2023



Milestone 1

Global CI Week for Site
Alignment on CI
Standards & Roadmap



Milestone 2

Global CI Communication &
Onboarding in place
Roll out Lean Yellow Belt
Training



Learning objectives

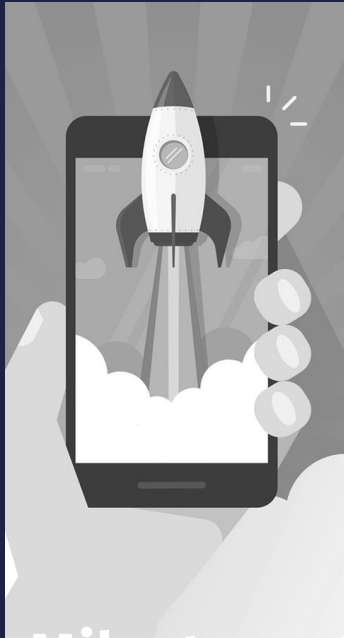


“Understand Lean fundamentals and waste reduction.”

“Identify process waste and recognize opportunities.”



Global CI Program Milestones 2023



Milestone 1

Global CI Week for Site Alignment on CI Standards & Roadmap



Milestone 2

Global CI Communication & Onboarding in place
Roll out Lean Yellow Belt Training



Milestone 3

Daily Management Tier Structure in place
6S Program in place
CI Teams in place
Everyone trained on CI



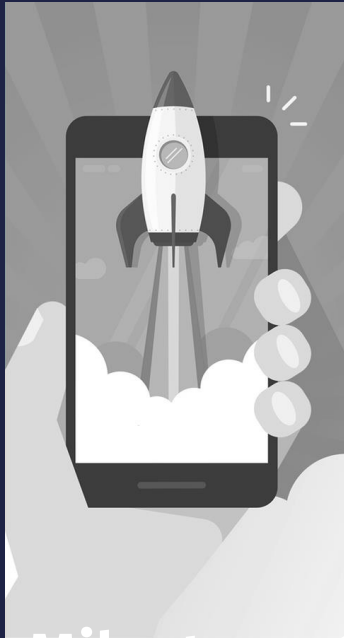
6S



Daily Management



Global CI Program Milestones 2023



Milestone 1

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Milestone 4

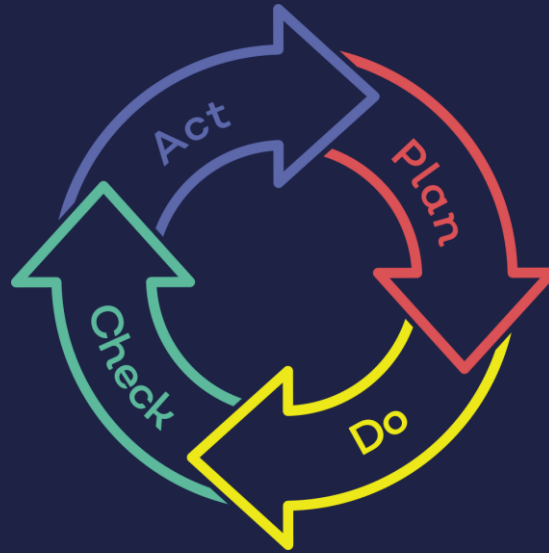
Breakthrough (DMAIC) Projects executed per site
JDI's/Kaizens and PDCA's are continuously ongoing
Performance trends increased and sustained



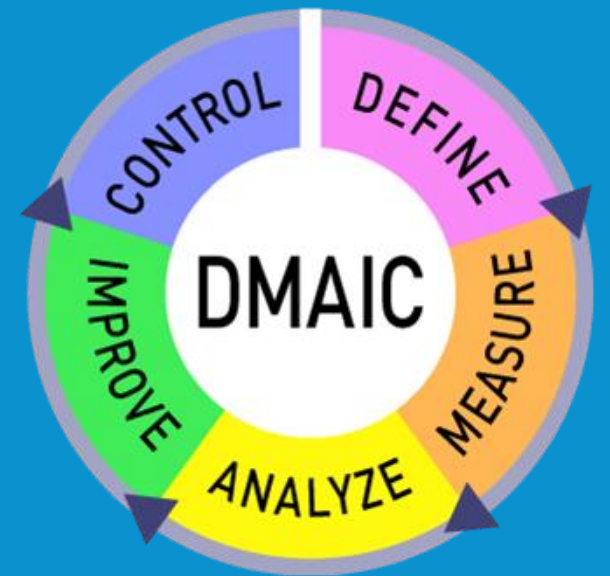
JUST DO



PDCA



DMAIC



JUST DO

In Japanese we say: “Kaizen”.
At Fokker Services we simply say: “Just do”.

Kaizen simply means
‘continuous improvement’.

Improvements can come from
any employee at any time. No
matter how big or small the
improvement might be.



PDCA

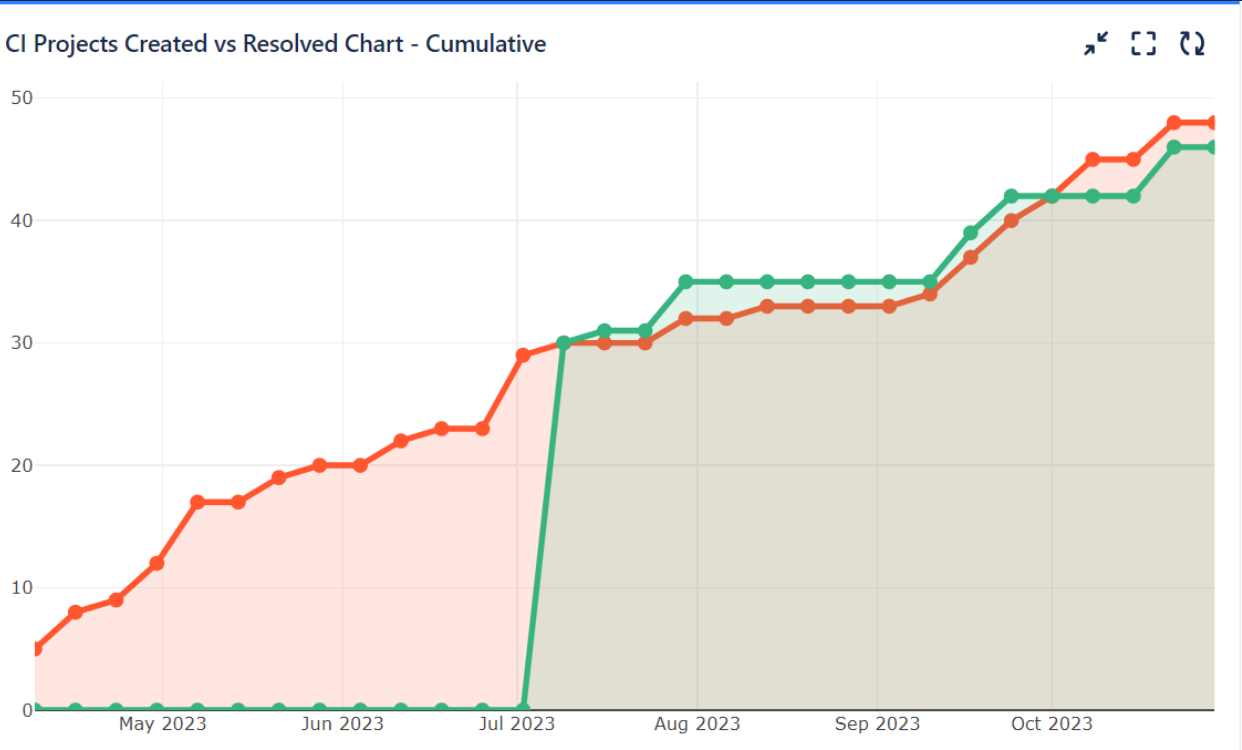
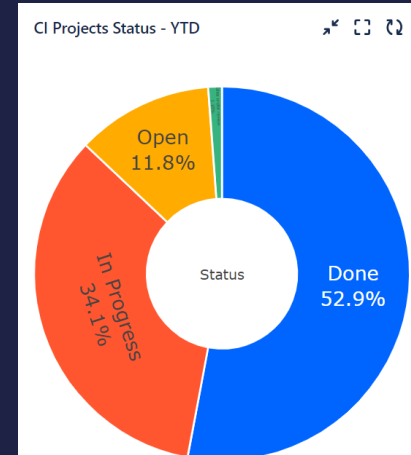


DMAIC

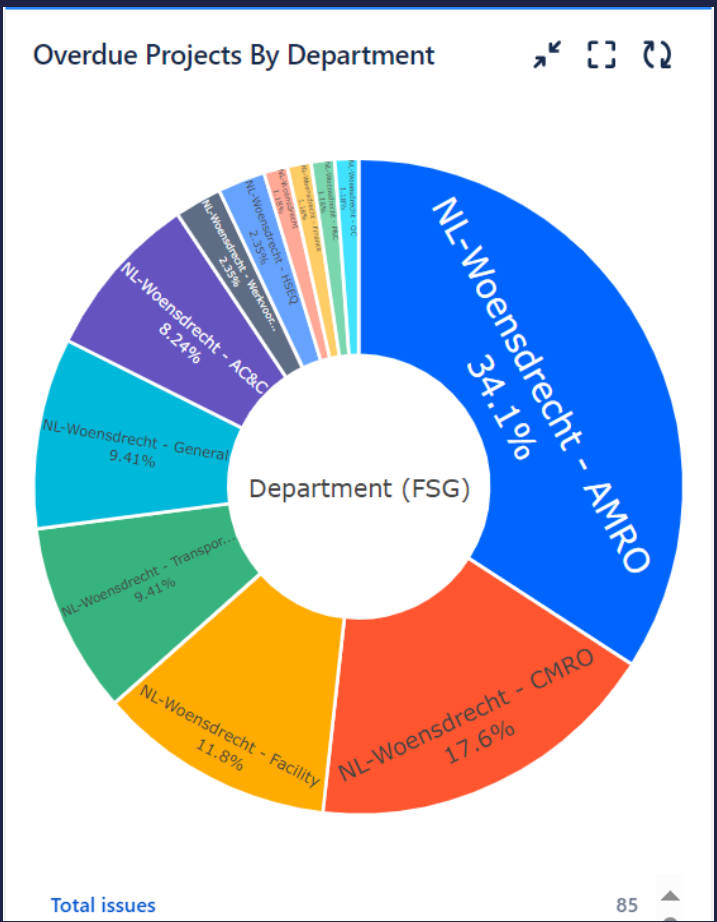




Issue Type	Issue Count	
DMAIC	37	44%
Just Do It	23	27%
PDCA	25	29%
Total (85 issues)	85	



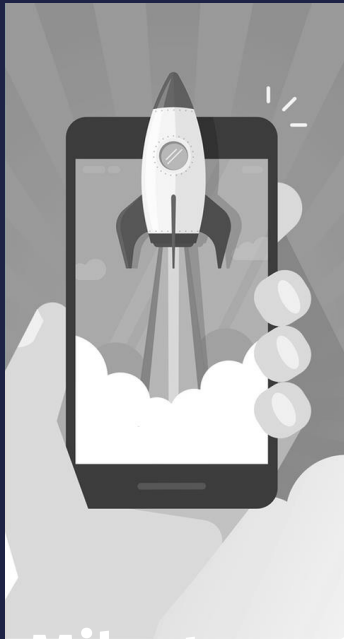
Showing issues in the last 200 days (grouped weekly).



Total issues 85



Global CI Program Milestones 2023



Milestone 1

Global CI Week for Site Alignment on CI Standards & Roadmap



Milestone 2

Global CI Communication & Onboarding in place
Roll out Lean Yellow Belt Training



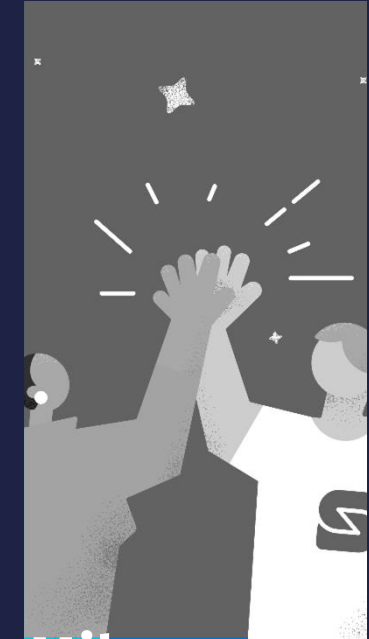
Milestone 3

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6S Program in place
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Milestone 4

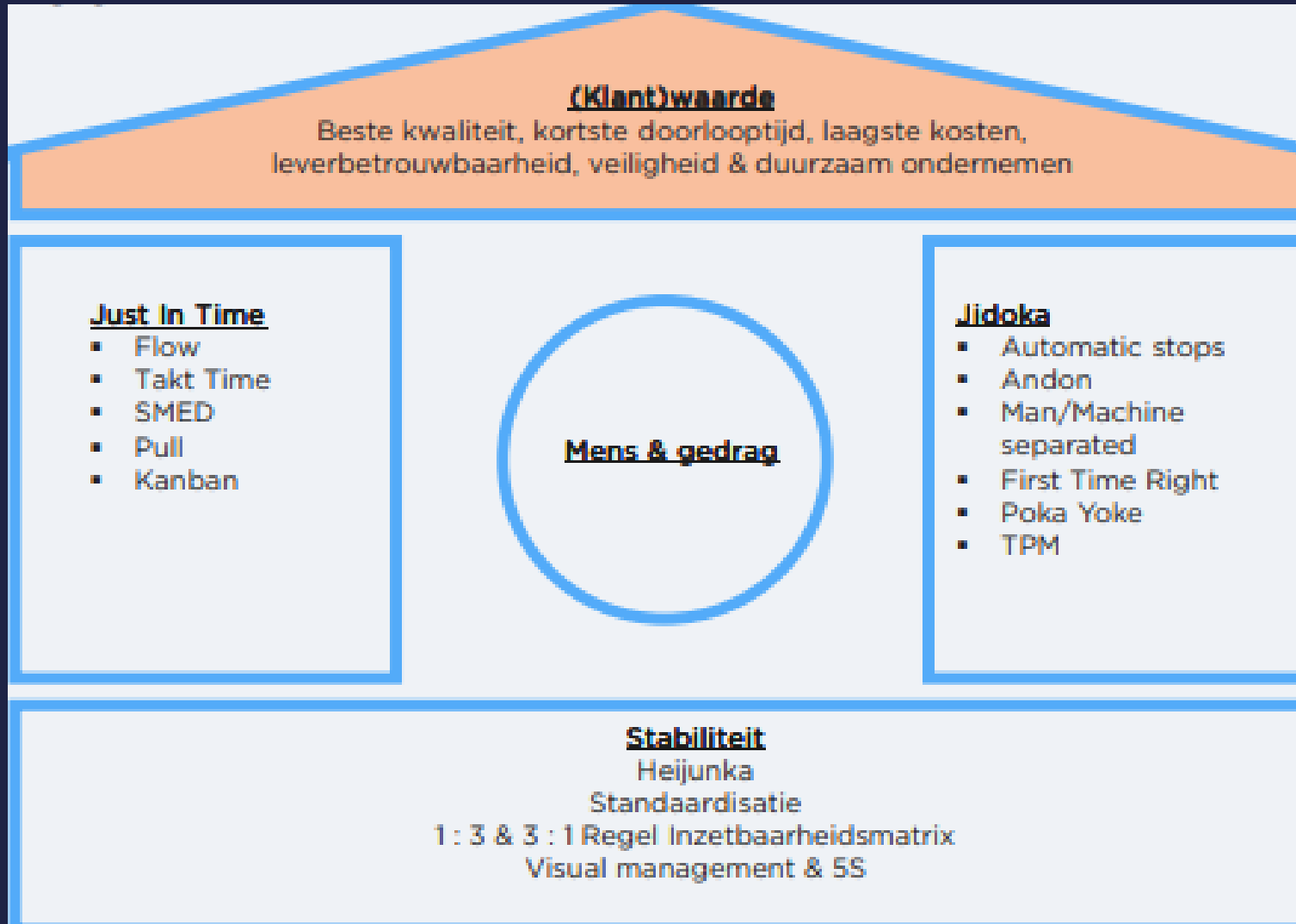
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Milestone 5

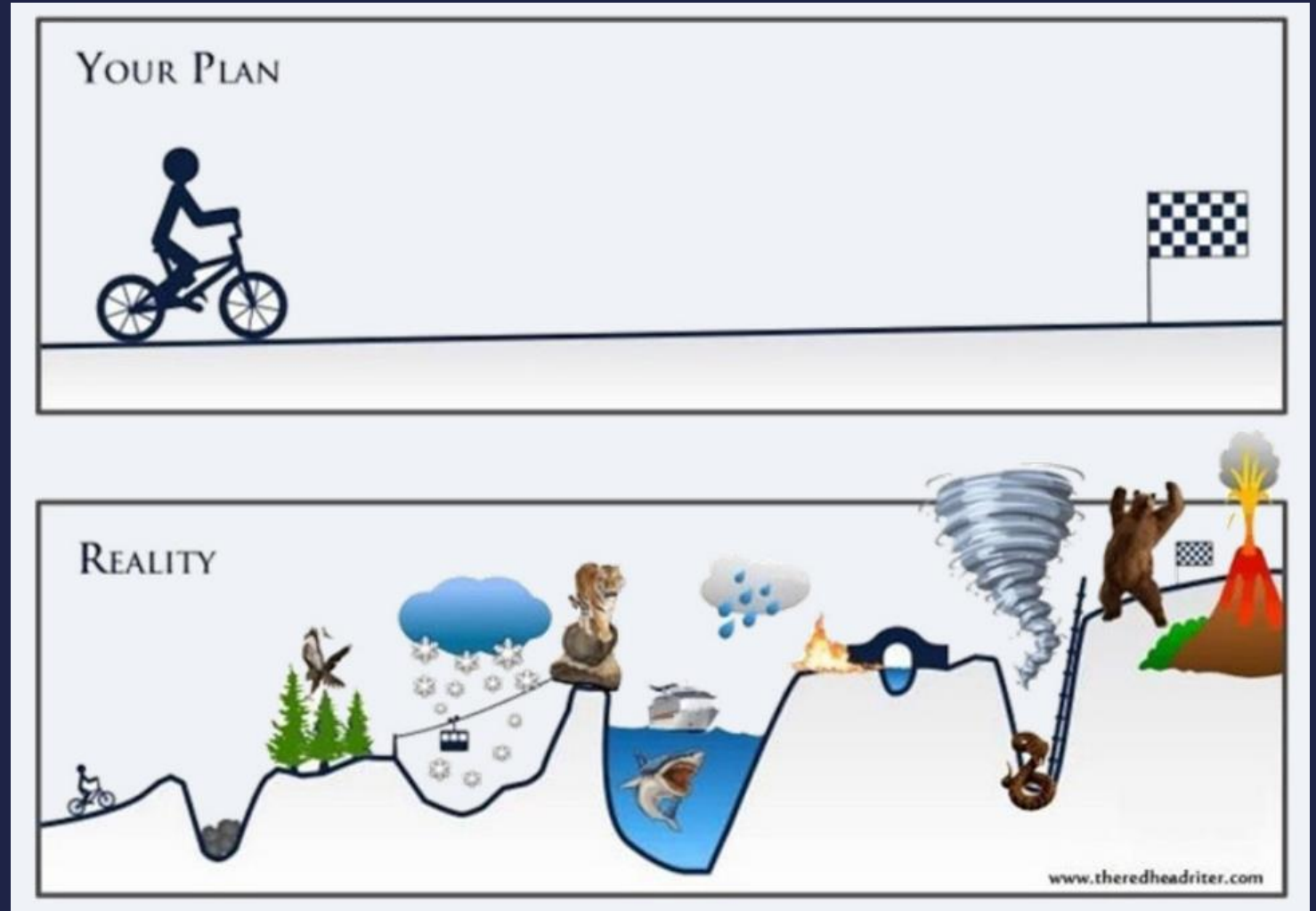
One standard for Global Visual Management
Strategy Deployment 2024 process started for commitment & ownership work force

House of Lean



Lessons learned

- » Focus op mensen, uitwerking van projecten komen dan vanzelf
- » Gebruik feiten om mensen te overtuigen en aangesloten te houden
- » Niet te grote stappen willen maken





Thank you!

